

TIPS FOR 911 CALLS

Remember to **call 911** instead of trying to take an injured or ill person to the hospital yourself. It seems like waiting for an ambulance may take longer to get help, but EMS Paramedics start providing care as soon as they arrive and they can get the injured person to hospital quickly, legally, and more safely.

Steps while you wait:

1. Stay on the line with 911 and follow emergency instruction (s). Many 911 centers can tell you exactly what to do until help arrives; such as providing step-by-step instructions to aid someone who is choking or needs first aid or CPR.
2. Know the location of the emergency
Mesa Regal RV Resort Park: 4700 East Main Street, Mesa. 85205.
West End Sport Complex, Tennis Courts: 18th St & St. John's St, between Main St E and University. (gate open until 7 pm) After 7pm use front entrance.
3. Send a person to street level (St John Street) to direct EMS team to the injured person. If extra people present, send a second person to front gate and after 7pm.
4. Know the nature of the emergency: details such as a physical description of the injuries or symptoms being experienced by the person having the medical emergency.
5. Stay with the injured person, stay calm and try to calm the injured person.
6. Check if injured person has their tennis medical history card to identify any allergies, medical condition(s), medications and emergency contact person name & number.
7. Don't move a person who was injured in fall or who was found unconscious.
8. Consider covering with a blanket: disposable foil emergency blanket available in first aid box (outside courts 2-3) or one of the MRTC fleece blankets.
9. **DO NOT** give an injured person anything to eat or drink (unless instructed by the 911 dispatcher). ****The 911 dispatcher will make sure the person doesn't have an allergy to aspirin or a condition that makes using it too risky. Taking aspirin IS NOT advised during a stroke, because not all strokes are caused by blood clots, some are caused by ruptured blood vessels. Taking aspirin could potentially make these bleeding strokes more severe.**

TIPS FOR 911 CALLS

1 CALL 911



2 FOLLOW THESE STEPS WHILE YOU WAIT

DO NOT	DON'T HANG UP ON THE 911 OPERATOR.	DON'T MOVE SOMEONE THAT WAS INJURED IN AN AUTO ACCIDENT, FALL, OR FOUND UNCONSCIOUS.	DON'T GIVE FOOD DRINK UNLESS INSTRUCTED TO.	DON'T PANIC. TRY TO KEEP YOURSELF AND THE INJURED PERSON CALM.
	DO	COVER PATIENT WITH BLANKET IF COLD.	HAVE SOMEONE WATCH FOR THE AMBULANCE SO THEY CAN DIRECT CREW TO THE PATIENT.	